

## Healthcare Assistant/Support Worker

### Work Settings

As a Support Worker, you will be working in various locations and may be required to travel within the locality to provide care and support to individuals in need. Your work settings may include:

- Care homes.
- Children's homes
- Community centres
- Service users' own homes.
- Homeless shelters
- Hospitals
- Hostels
- Residential homes
- Nursing homes
- Schools
- Supported housing.
- Youth clubs

### Responsibilities

Your responsibilities will vary based on the specific client and level of care required. Some of your key duties may include:

- Providing direct care and support to individuals, assisting with daily activities such as bathing, grooming, oral hygiene, and dressing.
- Assisting with meal preparation and feeding.
- Administering prescribed medications.
- Assisting with mobility and transfers using approved techniques and equipment
- Offering companionship and emotional support.
- Performing light housekeeping tasks, including laundry and tidying living spaces.
- Communicating effectively with clients, their families, and healthcare team members.
- Following instructions and working independently or as part of a team.
- Encouraging clients to make the most of their day through activities such as shopping and housekeeping.
- Accompanying clients to appointments, shopping trips, or outings.
- Assisting with toileting and continence care.
- Observing, monitoring, and maintaining accurate records.
- Monitoring clients' health status and documenting and reporting to appropriate leads.

### Person Specification

We are seeking a highly motivated and compassionate individual with the following qualifications and experience:

#### **Essential**

- Previous experience as a care worker or formal carer working with adults.
- Caring, kind, reliable, patient, and compassionate attitude.
- 100% commitment to improving the quality of life for vulnerable individuals.

#### **Desirable**

- Willingness to pursue an NVQ qualification.
- Driver – Full UK driving licence.

## **Expertise/Competence**

### **Essential:**

- Evidence of lone working and excellent time management skills.
- Ability to prioritize work effectively.
- Strong written and verbal communication skills.

## **Progression Opportunities**

- This role offers opportunities for progression to Senior Support Worker, Team Leader, or Care Coordinator roles, or registered Manager positions.

## **Disclosure and Barring Service Check**

- This position is subject to the Rehabilitation of Offenders Act (Exceptions Order) 1975. As a result, it will be necessary to submit an enhanced Disclosure and Barring Service (DBS) check Adults and children.

## **Minimum Requirements**

To apply for this position, you must meet the following minimum requirements:

- GCSE or equivalent qualification
- Minimum of 6 months of experience in the health and care industry
- Enhanced DBS Clearance
- Two written professional references
- Right to work in the UK
- Must be 18 years of age or over.

